

Refund and Payment Policy

Cancellation must be made in writing to the Course Director either by post to the address above or by email to hello@strohackerdesignschool.co.uk.

- Official withdrawal from the course will not be deemed complete, until it has been acknowledged by the Course Director in writing.
- The deposit is non-refundable, unless deemed acceptable by the Course Director.
- Failure to notify the school of withdrawal in writing 6 weeks before the course commencement will result in the applicant being liable for full course fees, unless in exceptional circumstances and is agreed by the Course Director, but will still be liable to a £350 administration fee.
- If the balance of your course fee is not received by 9am on the first day of the course, we reserve the right to cancel the student's enrolment without refund. The student will be liable for the outstanding balance + £350 administration fee.
- No refunds available to students who withdraw once the course has started. The student will be liable for the outstanding balance.
- Strohacker Design School reserves the right to cancel courses at its discretion. Any monies paid for a cancelled course will be only be refunded at the Course Director's discretion.
- Strohacker Design School reserves the right to change the fees for its courses at its discretion.